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Secretary M.S. 1170

FEDERAL COMMUNICATIONS COMMISSION WASHINGTON, D.C. 20554

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MAY 11 1994

FEDERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

The Honorable John Glenn United States Senator 200 North High Street, Suite 600 Columbus, OH 43215

Dear Senator Glenn:

This is in reply to your letter of April 15, 1994, on behalf of your constituents, Thomas Bodi, E-911 Director of Lucas County, and Patricia Moomey, Operations Manager of Lucas County 911. Mr. Bodi and Ms. Moomey are interested in the implementation of Enhanced 911 (E-911) technology in the Personal Communication Services industry.

On September 23, 1993, the Commission adopted a <u>Second Report and Order</u> in GEN Docket No. 90-314 that established rules for new Personal Communications Services (PCS). In this <u>Order</u>, we urged the PCS industry and standards-setting bodies to "direct particular attention [to] offering an emergency 911 capability that would work with enhanced-911 systems (E-911) and, to the extent feasible, permit locating a caller in situations where the caller is unable to state his location." Also, we indicated that we were contemplating the initiation of a future rule making proceeding "to address E-911 and related issues with regard to PCS, cellular, and any other relevant mobile service."

In response to our <u>Order</u>, the Texas Attorney General's Office filed a Petition for Reconsideration requesting that we require PCS licensees to provide E-911 service as a condition of license, and that we require development of a single, uniform standard for PCS E-911 service. There were a number of comments filed in support of Texas' petition. Several companies expressed concern about the potentially significant added costs of providing precise E-911 location information, as well as the delays that an FCC mandate for providing such information could bring to PCS development.

We are carefully considering the Texas petition and the comments filed in response to it. Because of the importance of this issue, we are considering the initiation of a separate rule making proceeding later this year dedicated exclusively to the E-911 capabilities of mobile telephone services. Such a proceeding would allow us to fully address all regulatory aspects of E-911, and to develop the most fair and effective regulations possible. In the meantime, a joint industry group consisting of representatives from the Association of Public-Safety Communications Officials (APCO), the National Emergency Number Association (NENA), and the Personal Communications Industry Association (PCIA), have been working to develop a common position on how PCS E-911 service should be implemented. We expect the results of those discussions to be filed with the Commission shortly.

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We appreciate your constituents' thoughts on this important topic and have added them, along with your letter, to the record in the PCS proceeding.

Sincerely,

Thomas P. Stanley Chief Engineer

Thories O

Richard B. Engelman Chief, OET/AED/TSB

Julius P. Knapp Chief, OET/AED

cc (w/incoming): Secretary, for inclusion in GEN Docket 90-314

cc: Chief Engineer
Julius Knapp
Richard Engelman
Robert Bromery
Art Wall

DWilson:kls:May 6, 1994

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JOHN GLENN OHIO

TO:

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COMMITTEES:

GOVERNMENTAL AFFAIRS, CHAIRMAN

. ARMED SERVICES

. SELECT COMMITTEE ON INTELLIGENCE

. SPECIAL COMMITTEE ON AGING

United States Senate,

WASHINGTON, DC 20510-3501

April 15, 1994

Ms. Judith L. Harris
Director, Office of Legislative Affairs
Federal Communications Commission
1919 M Street, N.W.
Washington, D.D. 20554

ENCLOSURE FROM:

Patricia R. Moomey and Thomas E. Bodi Lucas County 9-1-1 Emergency Communications Center 2144 Monroe Street Toledo, Ohio 43624

The constituents are inquiring about wireless public safety services. Mr. Bodi and Ms. Mooney are requesting that the Commission take a look at mandating the exact location of a caller that uses wireless service. Please review and advise.

I forward the attached for your consideration. I would appreciate receiving your response in duplicate and the return of the original correspondence as soon as possible.

Thank you for your time and effort.

Sincerely,

John Glenn

United States Senator

Please direct reply to:

Senator John Glenn 200 North High Street, Suite 600 Columbus, Ohio 43215

(614) 469-6697

FTS 943-6697

Attention:

Nathan Coffman



COUNTY OF LUCAS

E 9-1-1 EMERGENCY COMMUNICATIONS CENTER

BOARD OF COUNTY COMMISSIONERS

March 30, 1994

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THOMAS E. BODI

Senator John H. Glenn 200 N. High Street Room 600 Columbus, Ohio 43215

E 9-1-1 Director (419) 249-0200

Dear Senator Glenn:

I am writing to you to ask your support to provide a wireless service, Personal Communication Service (PCS), that will ensure the safety of the user of that service. I am one of your constituents and work in the field of public safety as the Director of 9-1-1. Personal Communication Service is about to become a reality and we in Public Safety have a great concern for its ability to protect its user.

Let me set the scene for you:

ENHANCED 9-1-1 SERVICE

You are at home and an emergency arises. You simply dial 9-1-1. Your call is answered by a call taker at your emergency center. Along with that call comes vital information; ie.e., name, address, city, zip, telephone number, date, time of day, and the public safety agencies (fire, police & EMS) that cover your address. Response is quick. Dispatch is almost immediate and your loved one is treated.

P.C.S. WIRELESS SERVICE

You take your small telephone unit with you and go for a walk in the park. A mile or so away, you become violently ill. You take out your small telephone and dial 9-1-1. The call taker in your emergency center answers but has no idea where you are. If you are unable to speak --- well, you can see the obvious consequences.

I hasten to add that cellular service, as we know it today, in almost all cases provides neither the calling number nor the location of the caller.

This is a national issue. Within one to three years, this service will begin to seriously affect wired telephone service. People will remove their residence lines to reduce cost and use wireless and pay air time.

Senator John H. Glenn Page 2.

I want you, as my representative, to have the F.C.C. take the necessary steps to mandate exact physical location of a caller that uses wireless service, and to provide the same life saving capabilities as enhanced 9-1-1 service now provides to our residential and business communities.

Thank you for your consideration.

Sincerely,

Patricia R. Moomay

Operations Manager, Lucas County 9-1-1

TEB/dw



COUNTY OF LUCAS

E 9-1-1 EMERGENCY COMMUNICATIONS CENTER

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Sincerely,

Thomas E. Bodi

Director, Lucas County 9-1-1

TEB/dw

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